



Starting soon and worth the ~~weight~~...wait

(WE PROMISE THIS PRESENTATION IS BETTER THAN OUR SPELLING)



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How to Get Your Knowledge Ready For AI



Scope of today's discussion

- Answering employee and customer questions
- Helping them solve problems
- Helping them complete tasks
- Helping them learn faster

AI \neq Magic



AI \neq Magic



Painful Examples

What is AI really good at?

Examples

- AI Coding
- Google Notebook LM

What are the keys to the knowledge you provide to AI?

- Human readable
- Recipe-rich
- Validated by humans





**“But What About
Change!!?”**

How to get ready

What are the steps

- Turn content into recipes
- Identify gaps
- Review for completeness and accuracy



**Basically, you
need to be doing
the things that
you should have
been doing all
along**

The Solution:

Use AI to get ready for AI

How we use *AI* to get ready for *AI*

- Use AI to turn content into recipes
- Use AI to identify gaps
- Use AI to fill the gaps
- It is now easier for a human to review

Questions?

Thank you for joining us!

(PROMISE UPHELD)

